

## Our Mission

Our mission is to receive and deal properly with complaints against government agencies according to law, including carrying out thorough, impartial investigation of eligible complaints and recommending corrective action where such is indicated.



**SUBMIT YOUR COMPLAINT TO THE  
COMPLAINTS COMMISSIONER  
(OMBUDSMAN)  
TODAY!**

**YOU CAN SUBMIT YOUR COMPLAINT VIA  
OUR WEBSITE, BY EMAIL, LETTER, FAX OR  
BY COMING INTO OUR OFFICES IN PERSON.**

**WE ARE COMMITTED IN PARTICULAR TO:**

Independence  
Impartiality  
Integrity  
Accessibility  
Professionalism  
Fairness

Courage in Investigating matters in stating findings and in making recommendations

Get In touch with us

**Tel: 284 468-5123**  
**Fax: 284 468-5082**

Make your Complaint Privately  
by emailing us at:

[complaints@ombudsman.vg](mailto:complaints@ombudsman.vg)  
[complaints@gov.vg](mailto:complaints@gov.vg)

You may submit your complaints electronically  
via our website at:  
[www.ombudsman.vg](http://www.ombudsman.vg)

**Have you persistently  
referred a grievance to  
a Government agency  
without any resolution  
or response?**



**You have a Right  
to Complain!**

The  
Complaints Commissioner  
(OMBUDSMAN)

May be able to help YOU!

[www.ombudsman.vg](http://www.ombudsman.vg)

